

Tough Conversations - Delivering Effective Feedback

Topic	Modality	Resource	For PAL Leadership - Resources access
Assessment	Guide article – 2 sections	From: Formative assessment and feedback in medical education: A practical guide: AMEE Guide No. 189 : Sections: “Principles of effective formative assessment” and “Principles of effective formative feedback?”	Full online (use/share link with PAL participants)
Self-Reflection & Seeking/Processing Feedback	Podcast (~10 min segment)	Annie Duke: Getting Better by Being Wrong (segment: 16:39 – 27:00 (min:sec))	Full online (use/share link with PAL participants)
Giving Feedback Verbally	Video (~ 6 min)	The secret to giving great feedback The Way We Work, a TED series	Full online (use/share link with PAL participants)
	Podcast (~17 min segment)	Podcast: Taken For Granted: Mellody Hobson on Taking Tough Feedback (WorkLife with Adam Grant) . (segment: 4:38 - 22:54 (min:sec))	Full online (use/share link with PAL participants)
	Short article	12 tips for giving feedback effectively in clinical environments	Attached
Coaching the Academic Community in Discourse and Feedback in Public Settings	Guidesheet & Associated Letter	Academic Questioning & Discourse Guidelines & Associated Letter AAP Academic Discourse Guidelines (by S. L. Hearn, E.A. Hurvitz, J.T. Eckner, M.C. Spires)	Full online (use/share link with PAL participants)